

ChatPlus Terms of Service

Effective Date: August 27, 2025

Last Updated: August 27, 2025

1. Acceptance of Terms

By accessing or using ChatPlus ("the Service"), you agree to be bound by these Terms of Service ("Terms") and our Privacy Policy. If you do not agree to these Terms, do not use the Service. Users must confirm agreement during registration or payment via a pre-checked confirmation box. By registering, making a payment, or accessing the Service, you acknowledge and accept these Terms.

2. Eligibility and Access

You must be at least 18 years old or the legal age of digital consent in your country to use the Service. ChatPlus allows limited access without registration: users may send up to 5 messages every 24 hours for free. Full access requires creating an account and purchasing a subscription plan.

3. Subscriptions and Billing

ChatPlus offers recurring subscription plans processed via Stripe. All subscriptions renew automatically unless canceled. A one-day free trial is available for the Pro Lite plan. Other plans do not include a trial period. You may manage or cancel your subscription via the Stripe billing portal. By subscribing, you agree to recurring charges until canceled.

4. Features and Plans

Each subscription plan offers specific features. A comparison of plans and pricing is available on our website.

Standard subscription benefits include:

- Up to 1000 requests per 7 days (Pro Lite), unlimited requests for other plans
- AI image generation with plan-specific limits:
 - 200 images (Pro Lite)
 - 1000 images (Pro Plus)
 - 3000 images (Pro Premium)
- AI image generation
- Multilingual support
- Commercial usage rights
- Ad-free experience
- Ability to upload and process images

5. Refund Policy

Payments are non-refundable unless required by law. You may request a refund only prior to accessing the Service. Refunds must be requested by emailing support with your full name, payment receipt, and account email. All approved refunds will be issued minus applicable transaction and processing fees within 30 business days.

6. Acceptable Use

You agree to use ChatPlus responsibly. Prohibited uses include but are not limited to:

- Violating laws or third-party rights
- Uploading illegal, harmful, or copyrighted material without permission
- Engaging in abusive or disruptive behavior
- Automating usage via bots or scrapers

- Attempting to reverse-engineer the platform

7. AI Outputs and Disclaimers

ChatPlus uses APIs from OpenAI and DeepSeek to generate responses ("Outputs"). These Outputs are automatically generated and may contain inaccuracies. They do not constitute legal, financial, or medical advice. You use all Outputs at your own risk and should independently verify important content.

8. User Content and Uploads

You may upload images or provide prompts as part of your interaction with ChatPlus. You retain rights to your content, but grant us a limited license to use it for processing purposes. You are solely responsible for ensuring your uploads comply with all applicable laws and our policies.

9. Accuracy of Information

You agree to provide accurate and up-to-date information when registering, making payments, or using the Service. Providing false or misleading data may result in suspension or termination of your access.

10. Payment and Processing

All payments are securely processed through Stripe. ChatPlus does not store your full payment card details. Payment is considered received once it is confirmed by Stripe's system.

11. Termination

You may stop using the Service at any time. We reserve the right to suspend or terminate your account without refund in the event of a breach of these Terms or applicable laws.

12. Force Majeure

We are not liable for delays or failure to perform due to causes beyond our control, including but not limited to: natural disasters, government restrictions, internet outages, or labor disputes. If such conditions persist for more than 60 business days, either party may terminate the agreement.

13. Intellectual Property

All Service content, features, and intellectual property belong to ChatPlus and its licensors. You may not copy, alter, or distribute any part of the platform without written permission. Commercial use of generated Outputs is permitted within subscription limits.

14. Confidentiality

Both parties agree to maintain the confidentiality of all non-public information exchanged during the use of the Service. This includes communications, documents, and uploaded content that is not public by nature.

15. Modifications to Terms

We may update these Terms at any time. Significant changes will be announced via the Service or email. Continued use of ChatPlus after changes indicates your acceptance.

16. Limitation of Liability

The Service is provided "as is" without warranties. To the fullest extent permitted by law, ChatPlus is not liable for any indirect, incidental, or consequential damages. Our total liability to you for all claims is limited to the greater of \$100 USD or the amount paid by you in the preceding 6 months.

17. Dispute Resolution

We encourage users to attempt to resolve disputes informally by contacting us first. These Terms are governed by the laws of Singapore, and disputes will be resolved in Singaporean courts.

18. Contact Information

If you have any questions or concerns, contact us at:
support@chatplus.com

Company Information:

AppTao Pte. Ltd.

UEN: 202315245N

Address: 68 Circular Road #02-01, 049422, Singapore

Email: privacy@chatplus.com

Legal representative: Jamie Thorn